



ON POINT DECKING SOLUTIONS

COMPOSITE DECKING AND FASCIA BOARD WARRANTY

ELIGIBILITY

On Point Decking Solutions (the “Warrantor”) is pleased to extend this Warranty to you, the original Consumer of the product. This Warranty is valid for original Consumers of Composite Decking material used in standard residential and commercial structures and may not be assigned or transferred by you. This warranty only applies if the product has been installed by a certified installer.

25-YEAR STRUCTURAL LIMITED WARRANTY

Warrantor will, at its discretion, replace the appropriate prorated portion of the purchase price as set forth in the “Prorated Refund Schedule” below for any Composite Decking product used in a residential and commercial decking application that splinters, peels, or becomes structurally unfit due to rot, split, warp or damage caused by termites or fungal decay within 25 years from the date of purchase.

25-YEAR LIMITED WARRANTY – STAIN RESISTANCE

Warrantor will, at its discretion, replace the appropriate prorated portion of the purchase price as set forth in the “Prorated Refund Schedule” below for any aforementioned Composite Decking used in a residential and commercial decking application that exhibits permanent staining in the first 25 years from the date of purchase when exposed to food and beverage spills, including wine, tea, coffee, fruit punch, sodas, ketchup, salad oils, barbeque sauces, mustard and other food- or beverage-related items that would typically be present on a residential and commercial deck. This Warranty will apply only if an attempt is made by Consumer to remove any such spill from the decking material with water and mild household cleaners within forty-eight (48) hours of exposure to the surface, and such attempt is unsuccessful. Staining as a result of spilled abrasive compounds of acidic or basic pH, strong solvents, oil-based paints or stains, metallic rust and other abnormal items not commonly used on a residential deck is not covered under this Warranty.

25-YEAR LIMITED WARRANTY – FADE RESISTANCE

Warrantor will, at its discretion, replace the appropriate prorated portion of the purchase price as set forth in the “Prorated Refund Schedule” below for any aforementioned Composite Decking product used in a residential and commercial decking application that exhibits “Excessive Colour Fade” within the first 25 years from the date of purchase. Composite Decking will not fade for at least five (5) years and, thereafter, shall not fade beyond grey-scale 3.

Excessive Colour Fade for variegated colour surfaces is defined as an unreasonable amount of colour change in excess of “Normal Weathering.”

LIMITATIONS ON WARRANTY

Stain Limitations: Composite Decking products are not stain-proof. Care must be taken to remove all food, beverage and other spilled materials with water and a mild household cleaner within forty-eight (48) hours of exposure. Stains resulting from spilled abrasive compounds of acidic or basic pH, strong solvents, oil-based paints or stains, metallic rust and other abnormal items not commonly used on a residential and commercial deck are excluded from coverage under this Warranty. Excluded stains include but are not limited to pet or human bodily fluids such as blood, vomit, urine or faeces, and fungicides, bactericides, biocides, and chemical-based plant food. Mould and mildew can settle and grow on any outdoor surface and, if not properly cleaned, can stain that surface. Staining associated with mould or mildew that is not properly cleaned within one week of first appearance is not covered under this Warranty. If stains persist, you will be required to produce documentation that you attempted to have the deck professionally cleaned at least one time prior to making a claim under this Warranty.

Fade Limitations: No decking material is fade-proof when exposed to sunlight and other common atmospheric conditions. Normal Weathering is to be expected over the life of the product and is not covered under this Warranty. Normal Weathering is defined as exposure to sunlight and extremes of weather and atmosphere that will cause any coloured surface to gradually fade, chalk, or accumulate dirt or stains.

Warrantor shall not be liable for any incidental or consequential damages arising out of the use or ownership of any Composite Decking product.

This Warranty does not cover any product that:

- Is damaged by physical abuse, acts of God, acts of war, or other chemical or biological factors.
- Has not been installed in accordance with the manufacturer's installation guidelines and local building codes.
- Has been abused, placed under, or subjected to abnormal residential-use and /or commercial-use conditions or has surface damage or surface punctures.
- Has been painted, coated, used, modified, or otherwise treated in any manner other than as intended by Warrantor.
- Has been directly or indirectly exposed to extreme heat.

Failure to follow any restrictions or warnings supplied with the product shall make the Warranty null and void and of no further effect. Warrantor reserves the right to investigate any claim and to inspect the materials for which a claim is made.

Any construction or use of this product must be in accordance with all local zoning and/or building codes. The Consumer assumes all risk and liability associated with the construction or use of this

product. The Consumer or contractor should take all necessary steps to ensure the safety of everyone involved in the project, including, but not limited to, wearing the appropriate safety equipment.

CLAIM PROCEDURE

To make a claim under this Warranty, the Consumer must, within ninety (90) days of actual or constructive notice of damage covered by this Warranty, do the following:

1. Prepare a letter that includes the following information:
 - A list of the number of pieces and the size of each piece for which the claim is made.
 - Proof of Purchase of the product, as shown on the original invoice or receipt.
 - Photos of the damage.

2. Mail the above information to: onpointdecking@outlook.com

PRORATED REFUND SCHEDULE

Years since purchase	Percentage of replacement purchase price covered.
Years 1-5	100%
Years 6-10	60%
Years 11-15	40%
Years 16-20	30%
Years 21-25	20%
Years 25+	0%